

## FACT SHEET

### PSP51104: Diploma in Government (Management)

#### Course Structure:

To be awarded this qualification the learner must attain a successful assessment in a total of 11 units grouped into 2 modules.

#### Module 1 consists of:

- PSPGOV508A - Manage conflict
- PSPGOV512A - Use complex workplace communication strategies
- PSPGOV519 - Manage performance
- PSPGOV511A - Provide leadership
- PSPGOV516A - Develop and use emotional intelligence
- PSPGOV514A - Facilitate change

#### Module 2 consists of:

- PSPETHC501B - Promote the values and ethos of public service
- PSPLEGN501B - Promote compliance with legislation in the public sector
- PSPOHS501A - Monitor and maintain workplace safety
- PSPGOV502B - Develop client services
- PSPGOV505A - Promote diversity

The structure of your program will be a five day face to face workshop, followed by submission of a portfolio of evidence to gain the full qualification.