



FOCUS Session

Creative Problem Solving

This focus session will provide an in-depth exploration of the entire creative problem solving process; it will also describe key problem solving tools that you can use in your day-to-day life.

The creative problem solving process uses six major steps to implement solutions to almost any kind of problem. This seminar will introduce you to each step as well as provide you with practical and effective problem solving tips and techniques. Topics include:

- The six steps to creative problem Solving: gathering information, problem definition, brainstorming, generating solutions, analysing solutions, selecting a solution.
- Planning your next move
- Brainstorming techniques including mind-mapping and De Bono's 'Six Thinking Hats'.

'The significant problems we face cannot be solved at the same level of thinking we were at when we created them.'

– Albert Einstein.

MPS

training

exceeding expectations

LEARNING OUTCOMES

MPS Training Focus Sessions are designed for optimal discussion and interaction. Our trainers use current effective facilitation techniques to ensure all learning styles and thinking preferences are addressed to ensure every unique learner achieves the key learning outcomes:

- Recognise problems and understand the creative problem solving process
- Identify types of information to investigate and key questions to ask
- Use four different problem definition tools
- Write solid problem statements
- Apply basic brainstorming tools to generate ideas for solutions, such as: affinity diagrams, word chaining, the box method, the blink method, the six thinking hats and mind mapping
- Assess potential solutions against criteria
- Conduct a solutions reality check and post solution implementation check

\$132 per person (GST inclusive)

Includes training materials **plus a complimentary book: Six Thinking Hats** by Edward De Bono

VENUE:

MPS Training Centre
Unit 9/141 Flemington Road Mitchell,
ACT

Check our website for course dates

Book now!

Contact our friendly MPS Training staff today, but be quick as seats are limited!

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