



# Learning in a Nutshell

## 1 HOUR POWER LEARNING SEMINARS

### Upward Management

Managing up means focusing on the relationship with your manager to obtain the best results for you, them and your organisation. Actively managing your relationship maximises both your ability and your manager's ability to contribute to the organisation, and it helps you weather the inevitable conflicts that will occur occasionally.

Upward management is a skill that many never seem to master. This seminar introduces both do's and don'ts when managing managers and explores the benefits of doing it well. Topics include:

- Benefits and challenges of managing upward
- How to present options rather than dump problems
- Being specific in what you need
- Gaining respect
- Managing conflict
- Identifying and resisting poor upward management techniques

#### VENUE:

MPS Training Centre

Unit 9/141 Flemington Road  
Mitchell, ACT

*Check our website for course dates*

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### Book now!

Contact our friendly MPS Training staff today, but be quick as seats are limited!

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